

Integrated Services Mission Mode Projects

- 1. e-DISHA - Single Window e-Services Delivery System - Ekal Sewa Kendra :** **a)** One District level e-DISHA Center (DleDC) established at districts' mini secretariats. These DleDCs are providing hassle free citizen services through a single window in a transparent way. DleDCs centers have become very popular among masses in a short span of time. First Ekal Sewa Kendra at Kaithal received CSI-Nihilent "**2nd Runners-up award**" at Pune. **Successful Implementation of key e-Governance solutions under Bharat Nirman components (like e-DISHA ESK, PWD, PHED & DRDs works MIS) received India Today's Award of e-Governance in Bharat Nirman from Hon'ble Finance Minister, GoI on 14th September 2009, by hon'ble Chief Minister.** e-DISHA Centres have also been established and made functional at SDMs & Tehsils level locations in the field. As on today more than 70 e-DISHA Centres are operational. **Web enabled Centralized Haryana Certificates Issuance System (HARCIS) :** Software is installed at HSDC of SWAN. The District & Sub-district level e-DISHA centres are accessing on SWAN to provide services. The e-DISHA centers at districts, SDM offices and Tehsils were further strengthened. Total 70 e-DISHA centres are functioning in the state and delivering citizen services in a hassle free & transparent way. Services provided are Caste Certificate (SC / BC / OBC), Resident Certificate , Income Certificate, Rural Area Certificate , Tapriwas Certificate , Vimukti Caste Certificates. Total 517404 certificates issued in e-Mode during year 2011. In addition, services like Affidavit attestation & Verification, Driving License, Vehicle Registration, Nakal of RoR, Revenue Court Cases, Grievance Redressal etc. are also delivered through e-DISHA Centres. Hon'ble Chief Minister Sh. Bhupinder Singh Hooda has inaugurated newly established e-DISHA Centre at Rohtak on 24/12/2011. SIO Haryana appraised CM about the e-Services delivery at e-DISHA Centre. Twenty 20 counters for different services has been set up and citizen can also get the status of their application on their mobile phones.
- 2. State Portal/SSDG/X-Forms MMP:** The DPR of Haryana Government was approved by DIT GoI with a total outlay of Rs. 10.92 Crores with 07 departments services. M/S KPMG selected as consultant. Assistance to State in Finalization of RFP and contents for "Intent Notification". Approved by CS in Apex Committee meeting on 06/04/2011. Assistance also provided in the project review meeting at DIT on 21/04/2011, chaired by Addl. Secretary (e-Gov). The State Portal/SSDG/e-Forms is a MMP. The IT Advisory services provided in finalization of RFP & Engagement of consultant KPMG. The interactions were held with C-DAC Mohali on technical aspects of SSDG and also participated in the project review meetings with DIT, GoI. As of now, the web portal www.haryana.gov.in is functional as State's official web portal. This is being managed on continuing basis. **a)** The www.haryana.gov.in is a single window web based delivery of information services on any where, anytime basis. More than 15 Public information services are being provided on this portal. This portal provides a linkage to departments and district websites. **Portal had received "Merit Citation" National Award** at 7th national e-Gov Conf. **b) Haryana on India Portal:** Haryana specific inputs (G2C services & information, schemes, forms, procedures etc.) are uploaded on India portal www.india.gov.in. Exclusive websites of all Districts' Administration and all District Police Offices have been developed and launched.
- 3. e-Governance Gateway Services:** **a)** The State web servers, database e-mail servers and Internet gateways are established at NIC-HSDC. The interactive contents of major state websites and official e-mail accounts are hosted on these servers. **Web Services and Cyber Security Project:** Registration of all web sites (46 numbers) hosted at NIC Haryana Data Centre under ".nic.in" domain completed. Security audit of web sites hosted at NIC Haryana Data Centre was carried out. The web services like development, hosting, updating of websites, ".gov.in" domain registration & activation services, website security audit facilitation, VPN & CMS for website updation & data uploading services provided regularly to departments & organizations. Newly re-designed home page of Haryana State official website was made on-line. The states' official website www.haryana.gov.in, www.csharyana.gov.in, all districts official websites, FD's & DEIT's official websites maintained. Website of Chandigarh State Legal Service Authority (SLSA) <http://chdlslsa.gov.in> developed, security audited and made operational. Website for Haryana Staff Selection Commission www.hssc.gov.in was facilitated. Chief Secretary Haryana launched it on 18th March, 2011. **Online Donations System for Mata Mansa Devi,** Hon'ble Chief Minister Haryana inaugurated the On line Donations System with e-Payment facility in the premises of Mansa Devi Temple, Panchkula on April 04, 2011. Chief Minister hailed this technology as improvisation of the shrine board. Chief Secretary Haryana inaugurated the website <http://ayurvedicboardhry.gov.in/> on 8th April, 2011. **Other Web sites launched / hosting facilitated are:** <http://hareda.gov.in>, <http://hafed.gov.in>, <http://hisar.gov.in> (redesigned site launched). <http://haryanaseeds.gov.in>, <http://hryesi.gov.in>, <http://hpa.haryanapolice.gov.in>. Following websites re-launched after redesigning and security audit completion: <http://jamabandi.nic.in>, <http://ambala.nic.in>, <http://kaithal.nic.in>. Security audit of <http://desaharyana.gov.in> was coordinated.

ICT enabled e-Services & Achievements of NIC in Haryana as on 31-12-2011

Website of MC Rohtak <http://mcrohtak.gov.in/> was developed, security audited and launched. New Web sites <http://desaharyanastaff.gov.in> and <http://hssca.gov.in> launched.

4. **e-Courts Informatics Services: a) High Court (Punjab, Haryana & UT Chandigarh) Project:** Integrated Software for High Court workflow automation (ISHiCo) has been developed and implemented over a Network of more than 900 nodes at High Court. The daily cause list, daily orders & judgments, Case status are being published on the High court website. The ISHiCo was enhanced to incorporate new CRs from High Court and implemented over a Network of more than 900 nodes at High Court in 48 Courts, 10 Judicial Branches, 01 Registry branch. ISHiCo has been extended upto dealing level in Judicial Branches by way of developing and implementing Dealing Module. It includes filing, scrutiny, registration, objections, case grouping, proceedings etc. The daily cause list, daily orders & judgments, Case status are being published on the High court website. Case Status through Touch Screens and SMS is also available. New digital Notices S/W module was developed and implemented. Training imparted to more than 100 officials of High Court during 2011. Active ICT advisory services provided to Hon'ble Computer Committee of the High court in its all meetings.
5. **Sub Ordinate Judicial Courts:** Survey for comprehensive networking and Sites for servers & services delivery completed for all district courts in Haryana, Punjab and UT Chandigarh as per national e-Court project. ICT infrastructure installed. Courts Information System installed at District Judicial Court Complexes and on Laptops of Judges of District & Sessions Courts. Training imparted. Facilitated establishing of Video Conferencing Facility in High Court, District Courts and Jails. Site surveys for LAN & ICT centres at Sub District (Sub Ordinate) Courts have also been taken-up. Application Software for Computerization, Courts Information System (CIS), implementation supported in District & Sub-ordinate Courts of Haryana, Punjab & Chandigarh. Hardware got installed at all 18 court complexes at all District court complexes. Support for LAN Survey of Subordinate Courts of Haryana (23 Locations) provided. The implementation of CAS is started at Taluka level courts as well.
6. **IntraGov Haryana Portal with Integration of e-Office Suite Project:** Suite of S/W Packages for G2G & G2E Services (PIS, Payroll, Court Cases, Govt Accounting System, Office Inventory Maintenance, Centralized File Movement & Tracking Information System, GPF advance & withdrawal, IAS/HCS civil List etc.) developed. Various packages of e-Office suite are being implemented by Departments at SHQ and Districts. The IntraGov Haryana Portal developed, by integrating 12 applications of e-Office suite with G2G and G2E services with a Single Sign On Functionality. **Project was formally launched by Chief Secretary Haryana on 26/10/2009 for Haryana Civil Secretariat Intranet. Haryana is first State to Implement IntraGov framework with integrated e-Office Suite. Intra-Government Haryana Portal** with Integrated Office automation framework is to provide a single point gateway which integrates government transactions and services within and across the various ministries and departments as well as those between the government and its employees. It is complete product to provide various G2G and G2E services on single sign on basis. The goal is to improve significantly the efficiency, effectiveness, accountability, and transparency in intra-department and inter-department businesses within the Haryana government and with its employee. It provides unified view of data by consolidation of existing data from different sources within/across the department. Services include Issuance of ID cards & Verification Service, Library Books Issuance/Renewal, Service Records Information, Monthly Salary Slip, Annual Salary Statement & Form 16, Govt Dues Payment System, Application for GPF Advance / Withdraw, Instant Messaging, File Tracking etc. The system is being implemented in office of Chief Secretary, DC Yamunanagar & DC Rohtak. The Centralized File Movement & Tracking Information System is being implemented by more than 300 live users
7. **Harsamadhan – Centralized Public Grievance Redressal And Monitoring System of Haryana :** Hon'ble Chief Minister Haryana launched Harsamadhan on 18th June, 2010 as **First State specific customized CPGRAMS-Haryana. System is being implemented by Hods and DCs.** Service provided include Receipt Of Application, Status Tracking, Final Response Document Status/delivery. The Project implementation support is provided on day-to-day basis to all Departments and DCs. Total 1061 users of Various Departments and District Administrations including their Sub / Field offices are implementing. **The Haryana model has been adopted by Rajasthan, Orrissa and Punjab Governments.**
8. **Government e-Procurement (GePNIC) System:** Generic Solution got customized as per Haryana Requirements and hosted as <https://etenders.hry.nic.in> in NIC-HSDC. USB Token based DSCs being issued to concerned officials. Live tenders of Department of Supply & Disposal are being published & processed using GePNIC. Extensive training & workshops organized for line departments (which included DSD, PWD B&R, PHED, Irrigation, Transport, Power utilities and Bidders on continuing basis. The front-end facilities & help desk management has been outsourced by State Govt on open tender. Project implementation has been extended to Haryana Irrigation Department, HUDA and Development &

ICT enabled e-Services & Achievements of NIC in Haryana as on 31-12-2011

Panchayats, Hafed etc. The GePNIC S/W was got enhanced and customized to facilitate opening of technical and Financial bids of Item-wise tenders, keeping in view the rejected items and accepted items. Extensive capacity Building taken up for PWDs, Power, Panchayats, HUDA and other departments on usage of GePNIC. Total 1078 tenders with total value of Rs. 723.80 Crores have been processed during year 2011.